General Survey Results
Survey Participants - Demographics
Demographics

AGE
- Under 20: 0
- 20 to 34: 20
- 35 to 49: 51
- 50 to 64: 93
- 65 or older: 134
- Prefer not to answer: 0

RACE
- African American (Non-Hispanic): 0
- White (Non-Hispanic): 20
- Hispanic or Latino: 5
- Asian/Pacific Islander: 22
- More than one race: 10
- Other/Prefer not to answer: 302
WHERE DO YOU LIVE IN NORWALK?

- **Area 1 - Downtown (Wall Street/West Avenue)**: 77
- **Area 2 - South Norwalk**: 68
- **Area 3 - North of Route 15/Merritt Pkwy**: 55
- **Area 4 - East of Route 7/Between Merritt Pkwy and Westport Ave**: 43
- **Area 5 - West of Route 7/Between Merritt Pkwy and I-95**: 27
- **Area 6 - East of Norwalk River/Between Westport Ave and Long Island Sound**: 68
- **Area 7 - West of Norwalk River/Between I-95 and Long Island Sound**: 68
- **Unsure**: 2
Citywide Plan Survey Questions
(Plan of Conservation and Development - POCD)
Housing Type

- Apartment/Condo: 61
- Single Family Home: 278
- Multi-family Home: 8
- Townhouse: 1

(NORWALK Tomorrow)
How would you rate Norwalk...

ON QUALITY OF LIFE

AS A PLACE TO LIVE

[Charts showing the distribution of responses for quality of life and place to live.]
How would you rate Norwalk...

AS A PLACE TO RAISE A FAMILY

- Excellent: 34
- Good: 31
- Fair: 28
- Poor: 18

AS A PLACE TO WORK

- Excellent: 92
- Good: 170
- Fair: 180
- Poor: 117
How would you rate Norwalk...

AS A PLACE TO RETIRE

AS A PLACE TO HAVE FUN
Has the quality of life in Norwalk gotten better over the past 5 years?

- Improved: 94
- Stayed the same: 109
- Gotten worse: 104
<table>
<thead>
<tr>
<th>Category</th>
<th>Yes</th>
<th>No</th>
<th>Maybe</th>
</tr>
</thead>
<tbody>
<tr>
<td>Creating more Jobs</td>
<td>239</td>
<td>79</td>
<td>23</td>
</tr>
<tr>
<td>Safe and convenient walking and biking routes</td>
<td>230</td>
<td>55</td>
<td>59</td>
</tr>
<tr>
<td>Preserving open space</td>
<td>306</td>
<td>7</td>
<td>32</td>
</tr>
<tr>
<td>Additional multifamily housing downtown and in SoNo</td>
<td>211</td>
<td>58</td>
<td>75</td>
</tr>
<tr>
<td>Providing a high quality public education</td>
<td>321</td>
<td>8</td>
<td>16</td>
</tr>
<tr>
<td>Making commercial corridors more attractive</td>
<td>224</td>
<td>39</td>
<td>77</td>
</tr>
<tr>
<td>Creating more affordable housing for middle-income and low-income households</td>
<td>163</td>
<td>92</td>
<td>86</td>
</tr>
</tbody>
</table>
Other issues Norwalk should be focusing on

- Traffic
- The environment and green infrastructure
- Education
- Lowering taxes
- More transit options (biking, walking, train, etc.)
- Historic preservation
- Infrastructure
- Open space
- Attraction of next generation businesses (tech, science, robotics, etc.)
- Marketing itself and its neighborhoods – like districts
- Lowering the cost of living
- Enforcing zoning
- Climate change
- Walkability
- Resiliency
- Affordable housing
- Better communication with its citizens
- Healthier lifestyle options (healthy food, public gym, public pool, more recreation activities etc.)
- Parking
- Attracting major employers
- More one level residences for the senior population
- Attracting companies that focus on innovation, young people, and technology
- Waterfront access
<table>
<thead>
<tr>
<th>What do you like least about Norwalk?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Traffic</td>
</tr>
<tr>
<td>Connecticut Avenue</td>
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<tr>
<td>Blight</td>
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<tr>
<td>The roads</td>
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<tr>
<td>How expensive it is</td>
</tr>
<tr>
<td>Illegal apartments</td>
</tr>
<tr>
<td>Taxes</td>
</tr>
<tr>
<td>Cost of living</td>
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<tr>
<td>Negative perception of schools</td>
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<tr>
<td>Too many apartments</td>
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<tr>
<td>Crime</td>
</tr>
<tr>
<td>Trash on the streets and around the city</td>
</tr>
<tr>
<td>Lack of public amenities (proper library, YMCA, etc.)</td>
</tr>
<tr>
<td>Lack of walkability</td>
</tr>
<tr>
<td>Wall Street</td>
</tr>
<tr>
<td>Lack of zoning enforcement</td>
</tr>
<tr>
<td>The mall</td>
</tr>
</tbody>
</table>
What do you like most about Norwalk?

- Diversity
- Culture
- Distinctive neighborhoods
- The look feel of it – like a city
- History
- Beach and public parks
- Location
- Nightlife
- Local Business
- Safety
- Water access

- Train access
- Kid friendly activities
- Urban feel with suburban comforts
- The community
- SoNo
- The schools
- The improvement of Washington Street
- Food
- The people
If you could change one thing in Norwalk what would it be?

- No more big box stores
- Bring in more jobs for various income levels
- Lower the cost of living
- Lower property taxes
- Better schools
- No new mall
- Add a community swimming pool
- Focus on priorities
- Improve the traffic
- Make it safer
- Less parking enforcement
- Affordability
- Revitalize Wall Street
- Redevelop CT Ave with TOD
- Better transit options
- Overhaul of the Zoning code
- More transparency
- Code enforcement
- Clean up the city
- More open space and community spaces
Parking Survey Questions
Vehicles Owned – Parking Spaces Available (off-street)

VEHICLES OWNED OR LEASED

- 0 vehicles: 3
- 1 vehicle: 91
- 2 vehicles: 178
- 3 vehicles: 168
- 4 or more vehicles: 16

PARKING SPACES AVAILABLE

- 0 spaces: 27
- 1 space: 46
- 2 spaces: 90
- 3 spaces: 198
- 4 or more spaces: 113
Is Parking in Norwalk Convenient or Inconvenient?

- Wall Street/Main Street: Convenient 122, Inconvenient 213
- Wall Street/West Avenue: Convenient 104, Inconvenient 231
- Washington Street: Convenient 148, Inconvenient 193
- City Hall: Convenient 289, Inconvenient 48
- At the Library: Convenient 64, Inconvenient 268
- City Parks and Recreation Facilities: Convenient 291, Inconvenient 42
- Train Stations: Convenient 158, Inconvenient 166
How long does it take you to find a space...

**AROUND WALL STREET AND WEST AVENUE**

<table>
<thead>
<tr>
<th></th>
<th>Immediately</th>
<th>1 to 3 Minutes</th>
<th>3 to 5 Minutes</th>
<th>5 Minutes or Longer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Count</td>
<td>18</td>
<td>85</td>
<td>116</td>
<td>109</td>
</tr>
</tbody>
</table>

**IN SOUTH NORWALK**

<table>
<thead>
<tr>
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<td>85</td>
<td>95</td>
<td>132</td>
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</tbody>
</table>
Top 6 Parking Issues – Wall St and West Ave

1. Can’t find an available space
2. Parking is too expensive
3. Parking enforcement too aggressive
4. Poor condition of lot, garage, and/or space
5. Feel unsafe walking to destination
6. Distance from space to destination is too far
Top 6 Parking Issues – South Norwalk

- Can't find an available space: 133
- Parking is too expensive: 62
- Parking enforcement too aggressive: 73
- Poor condition of lot, garage, and/or space: 65
- Feel unsafe walking to destination: 58
- Distance from space to destination is too far: 67

Chart showing the number of people who ranked each issue as their #1, #2, #3, etc. issue.
Thoughts on Valet Parking – Would you use it?

- Yes
- No
- Maybe

South Norwalk: 65 (Yes), 58 (No), 208 (Maybe)
Wall Street/Main Street: 24 (Yes), 31 (No), 274 (Maybe)
Wall Street/West Avenue: 21 (Yes), 29 (No), 275 (Maybe)
The Library: 31 (Yes), 32 (No), 267 (Maybe)
The Maritime Aquarium: 44 (Yes), 49 (No), 234 (Maybe)
The Train Stations: 41 (Yes), 42 (No), 244 (Maybe)
Beaches and Parks: 8 (Yes), 14 (No), 307 (Maybe)